

Effective Date:
August 11, 2011

Levelrock® Floor Underlayments

Two-Year Limited Warranty

What is covered?

United States Gypsum Company ("USG") warrants that the LEVELROCK® brand floor underlayment products described below shall be free from defects in the manufacture of materials. The products covered by this warranty include:

1. LEVELROCK® 2500 floor underlayment*
2. LEVELROCK® 3500 floor underlayment*
3. LEVELROCK® 4500 NXG® floor underlayment*
4. LEVELROCK® RH and Commercial RH floor underlayment*
5. LEVELROCK® CSD® EARLY EXPOSURE™ floor underlayment
6. LEVELROCK® PROFLOW™ floor underlayment
7. LEVELROCK® QUIK-TOP™ floor underlayment
8. LEVELROCK® QUIK-TOP™ Gray floor underlayment
9. LEVELROCK® ULTRAARMOR™ floor underlayment
10. LEVELROCK™ floor underlayment all purpose sealer
11. LEVELROCK™ CSD™ floor underlayment primer
12. LEVELROCK™ floor underlayment asphalt primer
13. LEVELROCK™ floor underlayment concrete primer
14. LEVELROCK™ floor underlayment primer
15. LEVELROCK™ D20 PLUS™ low profile sound mat
16. LEVELROCK™ QUIET-DECK™ sound attenuation mat
17. LEVELROCK™ SAM-N12™ sound attenuation mat
18. LEVELROCK™ SAM-N25™ sound attenuation mat
19. LEVELROCK™ SAM-N40™ sound attenuation mat
20. LEVELROCK™ SAM-N75™ sound attenuation mat
21. LEVELROCK™ SRB™ sound reduction board
22. LEVELROCK™ SRM-25™ sound reduction mat
23. LEVELROCK™ CSM crack suppression mat
24. LEVELROCK™ perimeter isolation strip
25. LEVELROCK™ RH accelerator
26. No-Go™ hydration inhibitor

* **Note** Also includes pre-sanded and/or green products

Refer to our Web site (levelrock.com) for a current listing of products covered by this warranty. This warranty does not cover the radiant heat systems topped by LEVELROCK RH and RH Commercial floor underlayment, nor does it cover any sealer other than those sold under the LEVELROCK brand name. This warranty extends to contractors who install our products, general contractors and all owners of the building within the warranty period.

How long does coverage last?

This warranty runs for a period of 2 years beginning on the date of installation of the products in the building.

What is not covered?

USG shall not be liable for any loss resulting from any of the following:

1. Performance of radiant heat systems.
2. Installation practices not in accordance with USG's published recommendations and specifications. These recommendations and specifications are detailed in the current literature for the corresponding LEVELROCK products listed above in "What is covered?" and can be found on levelrock.com.
3. Failure of the owner to maintain the building with reasonable care.
4. Installation by other than a USG LEVELROCK authorized applicator.
5. Mishandling, misuse or improper storage.
6. Physical abuse, plumbing or roof leaks, or structural building movement.
7. Fire, storm or other acts of nature.
8. Defects resulting from the use of other manufacturers' products.
9. Damage caused by other trades during construction.
10. Field performance of sound systems.



Consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

What will United States Gypsum Company do?

USG will replace the LEVELROCK floor underlayment product(s) in the affected area of the building or refund the purchase price, at its option. This coverage is limited to the material costs of the LEVELROCK floor underlayment only. It does not include costs of labor, floor-covering materials or any other costs associated with material replacement.

How do I get service?

Within thirty (30) days of the time you discover any problem with the listed LEVELROCK products, contact your ALCORP sales manager. You will be requested to provide any sales receipt, invoice or other evidence indicating the approximate date of installation. Photographs of the affected area are often helpful. If you need additional copies of our product literature, please visit levelrock.com or phone 888 874-2450.

How does state law apply?

This warranty gives you specific legal rights and you may also have other rights that vary from state to state.
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Trademarks

The following trademarks used herein are owned by United States Gypsum Company or a related company: CSD, D20 PLUS, EARLY EXPOSURE,

LEVELROCK, No-Go, NXG, PROFLOW, QUIET-DECK, QUIK-TOP, SAM-N12, SAM-N25, SAM-N40, SAM-N75, SRB, SRM-25, ULTRAARMOR, USG, USG in stylized letters.



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